

Service Location Planner

Legend

Offered 9 to 5

Offered 24/5

Offered all library service hours

Offered on demand

Services	Integrated Service Point/Lrng Commons 1	Scholar's Commons	Quiet Reading Room	Curriculum Library	Creativity / Media Zone	Reference and Info Literacy	Other?	Virtual Support
Ask Us! (Virtual Reference Center)								X
Assistance with hardware - library's device	X			X	X			
Assistance with network access - patron's device	X							
Assistance with printing and copying	X			X				
Assistance with scanning	X				X			
Assistance with scholarly publishing		X						
Assistance with University-related questions	X							
Assistance with use of technology sandbox					X			
Check out devices	X				X			
Check out group study room resources	X	X		X				
Check out/return reserve items	X							
Check-out library resources, renew, etc.	X			X				
Claim a lost-and-found item	X							
Classroom and event space scheduling							Admin Suite	
Complaints/concerns/materials challenges	X						Admin Suite	X
Consultation regarding job opportunities	X			X				
Copyright assistance		X						
Curriculum change requests							Admin Suite	
Curriculum Library tour/overview/instruction				X				
ETD submission		X						
Exhibit item interpretation							Archives, Admin Suite	X
Expedited "In Processing" requests	X							
Extended reference consultation						X		
General Research Consultation	X							
Get food/drink							Food Court	
Get help finding an item in the open shelves	X		X					
Group Study Room Reservations	X	X		X				
Guest computer access	X							
Laminating/binding/poster board service/sales				X				
Library Web site support	X							X
Long-term locker assignment		X						
Media production support					X			
Multi-purpose room staging							Admin Suite	
Online support								X
Pay/contest fines	X							
Pick up a paged item from ARS	X						Archives?	
Pick-up/drop-off of InterLibrary Loan materials	X							
Placement of items on Reserve	X							
Receipt of gifts	X						Admin Suite	
Recommend resources for purchase (faculty)							Admin Suite	
Request/participate in a library tour	X					X	Admin Suite	
Requests for access to archival/special collections							Archives	
Requests for tour/overview of Archives							Archives?	
Requests to purchase books/materials	X							X
Software support	X	X		X	X	X		
Support/direction concerning assistive technology							Assistive Technology Lab	
Testing materials check out				X				
Wayfinding	X	X	X	X	X	X		