

Integration Blueprint



Purpose: A planning and operations tool that compiles information about activities, spaces, technology, and services to coordinate across these area and across different space types

Instructions:

- 1. Gather information from other tools used within the toolkit and create a brief summary of key directions OR use initially to record preliminary ideas and identify questions or “holes”
- 2. Once completed, look across the cells for alignment/conflict, duplications, or other patterns to aid in planning and operations
- 3. Use this tool to verify design and operation of space meets intended goals, checking back to Needs Assessment activities

	Activities <i>(from User Story Tool, Needs Assessment, and Personas)</i>	Space Design Criteria <i>(from Needs Assessment and Space Browser)</i>	Technology Design Criteria <i>(from Needs Assessment and Space Browser)</i>	Service Design Criteria <i>(from Journey Maps, Service Blueprints, and Service Philosophy)</i>
Presentation Practice Rooms	<ul style="list-style-type: none">Rehearse and review individual and group presentationsWhiteboard discussionsSpread out and/or pin-up documents	<ul style="list-style-type: none">Enclosed, acoustic separationWritable surfacesFixed or mobile work surface(s)Adjustable lightingGlass door /wallMay include one-way glassLectern (matching room setup) may be provided	<ul style="list-style-type: none">Shared display / projector, with device connectionsWhite noisePower and dataRoom booking display (print or digital)Confidence monitor for presenterCamera(s) – fixed or mobile	<ul style="list-style-type: none">No dedicated supportMeans to contact support (e.g: Chat, Email, Phone)Room Reservation SystemPresentation coaching by appointmentWorkshops on presentation skills
Group Study Rooms <i>(Note: could be provided semi-enclosed, e.g.: niche)</i>	<ul style="list-style-type: none">View content on screenWhiteboard discussionsSpread out and/or pin-up documentsCollaborative study on assignments or for exams	<ul style="list-style-type: none">Enclosed, acoustic separationWritable surfacesVisible from circulation pathFixed or mobile work surface(s)Adjustable lightingGlass door /wall	<ul style="list-style-type: none">Shared display / projector, with device connectionsWhite noisePower and dataRoom booking display (print or digital)	<ul style="list-style-type: none">No dedicated supportMeans to contact support (e.g: Chat, Email, Phone)Room Reservation System
Service Point	<ul style="list-style-type: none">Research-support consultsTechnology-related consultsCirculation of information resources and devicesMiscellaneous questions e.g.: directions, data, printing, space management / admin	<ul style="list-style-type: none">Highly-visible, likely near entry and circulation pathApproachable atmosphere / aesthetic (e.g: no barriers)Able to leave unattended, when not staffedLockable storage for devices and resourcesWork surfaceOpen or enclosed consultation area)	<ul style="list-style-type: none">Workstation with shareable screenPowerDevices for lendingAdjacent displays for room / workstation availability, directions / wayfinding, etcStaff communicators	<ul style="list-style-type: none">Integrated, “one-stop-shop” service modelHomebase for staff roving throughout the spaceTriage concept to address urgent issues and refer othersPlace to respond to digital queries (e.g.: IM)
Open Individual Study Area	<ul style="list-style-type: none">Individual work (e.g: writing a research paper)	<ul style="list-style-type: none">Fixed or mobile work surfaceSeatingVisual privacy (amount varies)Moveable whiteboard / partitions may be provided	<ul style="list-style-type: none">Power and DataFixed, desktop workstation may be providedMultiple displays may be providedLaptop docking port may be provided	<ul style="list-style-type: none">No dedicated supportMeans to contact support (e.g: Chat, Email, Phone)Central station availability display
Flexible, Open Group Study Areas	<ul style="list-style-type: none">Group work (e.g: project assignment)	<ul style="list-style-type: none">Mobile work surface(s)SeatingMoveable whiteboard / partitions may be provided	<ul style="list-style-type: none">Power	<ul style="list-style-type: none">No dedicated supportMeans to contact support (e.g: Chat, Email, Phone)
Digital Media Lab	<ul style="list-style-type: none">Media production including design, editing, capture, and printingMedia consults with staffAccess specialized formats	<ul style="list-style-type: none">Enclosed space offering acoustic isolationVisibility from circulation to promote useNatural light not req’dAdjustable lightingSmaller, specialized spaces for video capture and editing	<ul style="list-style-type: none">High-end media workstations with large screensPeripherals such as scanners and media readersLarge format printerDevices including mics, speakers, and cameras	<ul style="list-style-type: none">Not full-time staffed; student assistant available on demandMedia consults on projectsWorkshops on softwareWorkshops on devicesPrinting support