USE-CASE TOOL

Used in a workshop setting with these parameters charted out on a whiteboard

Who	What	Why	How				Check
User type/ Persona	Needs / Aspirations	Motivations	Facilitation	Technologies	Services	Space Attributes	
X User	*Needs to…* *Aspires to…*	*Because…* *In order to…*	*Would be facilitated by…* *To be successful, would need…*	*Technology/ Hardware items*	*Support services*	*Space Requirements/ Recommendations*	
Sample Undergraduates in X department	Need to create posters and videos for class projects	because the X department is now placing a strong emphasis on improved communication…	To be successful students will need…	Computer workstations with Adobe Creative suite software Large-format printer Big monitors so students can work together	Staff to help students in the space Class workshops on creating good posters and how to use technologies Access to the computers late into the night	Workstations and work surfaces should allow students to work in groups Some enclosed bookable rooms with a reservation system	☐ **No such existing space serves needs at all** ☒ **Existing space minimally serves needs:** *Uris Hall, Entry Foyer space is currently in use for this purpose, but the problem is…*